

Dr Kazalette Kiepiel

MB BCh (Wits) MFHom (London)

PR. 1539760

Tel/Fax: (073) 199 4409
Email: kaz@doctorkaz.com

1A Loudon Park
8 St. Mary's Road
Kloof
3610

TERMS AND CONDITIONS OF SERVICE

1. Unless otherwise agreed with me, new patients will require an **initial 90 minute consultation**. Any follow-up consultations will be **60 minutes** each. I recommend at least one initial consultation and 2 follow-up consultations. Please book all three simultaneously about a week apart to ensure that you don't have a long interval between consultations.
2. **Bookings must be made online** through my website at <http://www.doctorkaz.com/Contact.html>.
3. Every consultation **must be paid for up front**, either by credit card or EFT through my [Payfast link](#) on my website at <http://www.doctorkaz.com/Contact.html>. Alternatively direct deposits can be paid into my bank account, details as follows:

DR K M KIEPIEL
STANDARD BANK
KLOOF BRANCH, CODE 051001
ACCOUNT: 051966972
REF: [YOUR NAME AND APPOINTMENT DATE]
4. The cost of your consultation is on the booking page and will be apparent when you make your booking. It will also be automatically set up in the Payfast process.
5. After booking you must use the relevant **Pay Now button** on the *Contact* website page which is applicable to the booking you have made.
6. The only exception to the "Up-front Rule" for payment is for drips. The basic cost is on the booking page of the website, but they may vary from drip to drip, depending on what is required. Accordingly, payment for drips must be made on the day of receiving the drip.

7. If after your consultation you require any medicines, hormones, supplements or other supplies, you will be required to **pay for them before I order them**. I will send a Payfast link requesting payment and once again you can pay by Credit Card or EFT.
8. I require **24 hours notice of cancellation** of any appointment. Should you give less or no notice, you will not be refunded for the missed appointment.
9. I reserve the right to charge and invoice you for **all informal consultations** at a standard rate of R200.00 plus VAT for each 10 minutes of my time or part thereof. "*Informal consultations*" should be understood to include any advice sought from and provided by me outside of a regular consultation in my rooms i.e. by email, telephone or face to face.
10. If there are any delayed payments for drips or medicines, I reserve the right to charge interest at 2% per month.